

**DEPARTMENT OF CIVIL ENGINEERING**  
**Students Complaints and Redressal (2016-20)**

S.no	Name Of Student	Complaint	Resolution	Date
1	Tilkeshvar singh solanki	Proper Cleaning and Furniture is required in room	Cleaning staff was assigned for frequent cleaning of Room D-302	12-08-2016
2	Kunal Choubisa	Labs must be after Lunch in Time table	As two of our faculties can take Labs only in morning, other than that all the labs are shifted into after Lunch	16-11-2016
3	Bhupendra sharma	Drinking water Cooler not working	Complaint was filed and Technician was called. Water cooler is working	06-01-2017
4	Kritika Kumawat	Electric Fixtures not working	All the fans and lights were checked and defective parts were replaced	14-03-2017
5	Mohd. Tosif Chippa	Defective Furnitures	Replacement of furniture was done	25-03-2017
6	Kapil Menaria	Bus timing and Students wont get seat in bus	Bus incharge was informed about the problem	07-07-2017
7	Gaurav Suthar	No proper notice board maintained	Notice board was replaced with old one and maintained from then	13-11-2017
8	Rishi Swarnkar	Wash rooms must have to be cleaned properly.	Cleaner were assigned and was told to clean it frequently	14-03-2017
9	Bhavshal chandrayan	Medical facilities and a medical room must be there	Pantry room was altered with all the medical tablets bandages and dettol	02-11-2017
10	GOVIND LOHAR	Computers not working in Design lab	System incharge were introduced with the issues and systems were changed	12-03-2018
11	Riya Audichya	Number of computer system need to be increase	Systems were added in Design lab	13-06-2018
12	Om prakash Prajapat	Theory classes (Numerical) must be in morning	Numerical classes were shifted in the morning	02-10-2018
13	Kunjai Jain	GATE Class conduction	GATE Classes were planned in December	29-11-2018
14	Jayesh Nagda	Labs cleaning	Cleaning staff was assigned for labs	12-02-2019
15	Priyal Kothari	Sheet requirements in Building Drawing Lab	Sheets from library was assigned to students	11-07-2019
16	Niharika Sharma	Lunch break must have to be increased to 1 hour	Lunch break stretched to 45 minutes from 30 Minutes	07-11-2019
17	Lavi Vasisth	Basic Civil Faculty Change	New Faculty was assigned for the Basic Civil Subject	09-11-2019
18	Nikhil Kumawat	Online class time table must be scheduled in morning	Faculties were strictly advised to adhere to the time table timings and Lectures were adjusted till 12:00 noon	19-03-2020
19	Chagan Chouhan	Online notes and readings needed for proper study	Google classroom were made for all the subjects and faculties were asked to upload all the lecture videos and notes on it.	13-05-2020

**Techno India NJR Institute of Technology**  
**Department of Computer Science and Engineering**  
**Students Complaints and Redressal (2016-20)**

S.no	Name Of Student	Complaint	Resolution	Date	Session
1	Akriti Sondhi	Medical facilities and a medical room must be there	Pantry room was altered with all the medical tablets bandages and Dettol	15-07-2016	
2	Dyutee Solanki	Drinking water Cooler not working	GATE Classes were planned in November	11-10-2016	
3	Richa Talidar	Theory classes must be in morning	Classes were shifted in the morning	16-12-2016	
4	Varun Shrivastava	GATE Class conduction	Complaint was filed and Technician was called. Water cooler is working	06-03-2017	2016-17
5	Akshat Bordia	Requested for Soft Skills training	Life Skills training conducted by GTT and NASSCOM Foundation	05-08-2017	
6	Sachin Badala	Special classes for backlog students	New Faculty was assigned for the Advanced Engineering	07-08-2017	
7	Shlok Pimpalkar	Request for Labs cleaning.	Mathematics	20-09-2017	
8	Akshay Nandwana	Regarding Bus Timing and Students won't get seat in bus.	Cleaning staff was assigned for labs	10-01-2018	
9	Girishma Sen	Complain Again Advanced Engineering	Informed Bus In-charge Raj Singh about the problem.	22-05-2018	2017-18
10	Surveer Singh	Mathematics-I Faculty	Decided to conduct extra classes to clear the doubts for all years.	29-07-2018	
11	Bhavini Jain	Lunch break must have to be increased to 1 hour	Lunch break stretched to 45 minutes from 30 Minutes	16-08-2018	
12	Abhishek Pancholi	Proper Cleaning and Furniture is required in B-206 room	Cleaning staff was assigned for frequent cleaning of Room B-206	09-02-2019	
13	Sakshi Madrecha	Dispute between each other in Cricket Match	Department Coordinator forward this complaint to Mr. Neeraj Pandya and ask him to check and resolve the dispute between them	12-03-2019	2018-19
14	Aman Jain	Defective Furnitures in B-207 Room	Replacement of Defective furniture in B-207 Room	20-08-2019	
15	Dheeraj Daashora	Computers not working in Programming lab	System in charge were introduced with the issues and systems were changed	30-09-2019	
16	Divyani Gupta	Electric Fixtures not working	All the fans and lights were checked and defective parts were replaced	26-12-2019	2019-20
17	Kritik Jain	A mechanical student argues abusively with her. and also annoying her.	Mr. Gaurav Kumar talked with both and resolve the issue between them. and warn that student, next time it will be punishable.	12-08-2020	
18	Lavi Vashisth	Online class time table must be scheduled in morning	Facilities were strictly advice to adhere to the time table timings and Lectures were adjusted till	16-09-2020	2020-21
		Online notes and readings needed for proper study	Google classroom were made for all the subjects and faculties were asked to upload all the lecture videos and notes on it.		

**Techno India NJR Institute of Tehnology**  
**DEPARTMENT OF Electronics and Communication Engineering ENGINEERING**  
**Students Complaints and Redressal (2016-20)**

S.no	Name Of Student	Complaint	Resolution	Date	Session
1	Aditi Gaur	Medical facilities and a medical room must be there	Pantry room was altered with all the medical tablets bandages and dettol	04-02-2016	
2	Achin Sharma	Requested to conduct certified training on Raspberry Pi and ARM Controller	Organised certified training of Raspberry Pi and ARM Controller by Eduvance	02-11-2016	2016-17
3	Ritesh Dungalwal	Proper Cleaning and Furniture is required in A-207 room	Cleaning staff was assigned for frequent cleaning of Room A-207	05-03-2017	
4	Varun Bhatnagar	Requested to conduct classes for technical preparation for placements in core companies	The additional classes were introduced in time table to prepare students for placement drives.	11-05-2017	
5	Toshal Pandya	Defective Furnitures in A-209 Room	Replacement of Defective furniture in A-209 Room	20-08-2017	
6	Riya Sharma	Requested for Soft Skills training	LifeSkills training conducted by GTT and NASSCOM Foundation	06-10-2017	
7	Jaydeep Ajmera	Labs must be after Lunch in Time table	As two of our faculties can take Labs only in morning, other than that all the labs are shifted into after Lunch	01-11-2017	2017-18
8	Jayant Kodli	Drinking water Cooler not working	Complaint was filed and Technician was called. Water cooler is Repaired	18-02-2017	
9	Ishana Dadhich	EDC Lab having less number of practical items like bread boards, ICS, Resistors and connecting wires	Required Components and Bread Board were provided	02-11-2017	
10	Yash Jasnani	Want to use EDC lab in extra hours independently for Implementing Amplifier circuits	Permitted to Work in EDC Lab by Lab Incharge	02-02-2018	
11	Tapesh Menaria	Number of Computer System need to be increase in VLSI Lab	Systems were added in VLSI Lab	17-09-2018	2018-19
12	Samiksha Dashora	Theory classes (Numerical) must be in morning	Numerical classes were shifted in the morning	14-03-2018	
13	Ajay Gaur	Requested to conduct classes for IOT	Organize Training on IOT	25-10-2018	
14	Lokesh Kumar Salvi B	Request for Labs cleaning	Cleaning staff was assigned for labs	14-03-2019	
15	Harshwardhan S.Bhati	Special classes for backlog students	Decided to conduct extra classes to clear the doubts for all years.	24-05-2019	
16	Sana Mev	Want to use Embedded System lab in extra hours independently for working on LMS project work.	Permitted to work on projects	24-07-2019	
17	Apex Sharma	Lunch break must have to be increased to 1 hour	Lunch break stretched to 45 minutes from 30 Minutes	07-11-2019	
18	Abhay Upadhyay	Complain Again Advanced Engineering Mathematics-I Faculty	New Faculty was assigned for the Advanced Engineering Mathematics-I	20-01-2020	2019-20
19	Manvi Sethi	Request for Conduct online Training on Embedded system	Online Training Conducted on Microcontroller 8051	11-04-2020	
20	Tanmay Kanthaliya	Online notes and readings needed for proper study	Google classroom were made for all the subjects and faculties were asked to upload all the lecture videos and notes on it.	18-09-2020	

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**Techno India NJR Institute of Tehnology**  
**DEPARTMENT OF ELECTRICAL ENGINEERING**  
**Students Complaints and Redressal (2016-20)**

S.no	Name Of Student	Complaint	Resolution	Date	Session
1	Gayatri Damor	Bus timing and Students wont get seat in bus	Bus incharge was informed about the problem	11-07-2016	2016-17
2	Hitesh Jain	No proper notice board maintained	Notice board was replaced with old one and maintained from then	20-10-2016	
3	Komal Verma	Requested to conduct certified training on PLC/SCADA	Organised certified training of PLC/SCADA from MERC, Ajmer.	15-04-2017	
4	Purva Menaria	Medical facilities and a medical room must be there	Pantry room was altered with all the medical tablets bandages and dettol	20-05-2017	2017-18
5	Hemant Mehta	Defective Furnitures	Replacement of furniture was done	25-05-2017	
6	Akib Javed	Proper Cleaning and Furniture is required in room	Cleaning staff was assigned for frequent cleaning of Room D-302	06-10-2017	
7	Himanshu Dadhich	Labs must be after Lunch in Time table	As two of our faculties can take Labs only in morning, other than that all the labs are shifted into after Lunch	14-12-2017	2017-18
8	Rajan Soni	Drinking water Cooler not working	Complaint was filed and Technician was called. Water cooler is working	18-02-2017	
9	Shreedha Dutt Shandilya	PE and Circuit lab having less number of practical items like bread boards, Ics, resistors and connecting wires	Required materials were provided	02-11-2017	2018-19
10	Chirag Paneri	The students of III year want to use PE lab in extra hours independently for their project work.	Permitted to work on projects	11-04-2018	
11	Namita Sharma	Implementing Inverter circuits	Systems were added in Design lab	14-07-2018	
12	Raj Singh Jhala	Number of computer system need to be increase	Numerical classes were shifted in the morning	14/3/2018	2019-20
13	Yashvi Khatri	Theory classes (Numerical) must be in morning	GATE Classes were planned in November	25-10-2018	
14	Rahul Menaria	GATE Class conduction	Cleaning staff was assigned for labs	14-03-2019	
15	Deependra Singh Chouhan	Labs cleaning	Decided to conduct extra classes to clear the doubts for all years.	12-05-2019	
16	Kuldeep Sharma	Special classes for backlog students	Permitted to work on projects	13/8/2019	
17	Pranish kumar Salvi	Want to use PE lab in extra hours independently for working on Electric vehicle project work.	New Faculty was assigned for the Basic Electrical Subject	10-12-2019	
18	Ramandeep Singh Rathore	Basic Electrical Faculty Change	Faculties were strictly adviced to adhere to the time table timings and Lectures were adjusted till 12:00 noon	20-04-2020	
19	Vaibhav Gurjar	Online class time table must be scheduled in morning	Google classroom were made for all the subjects and faculties were asked to upload all the lecture videos and notes on it.	15-06-2020	

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**DEPARTMENT OF MECHANICAL ENGINEERING**  
**Grievances & Redressal (2016-20)**

S.No	Name of Student	Grievances	Redressal	Date	Session
1	Vishal Joshi	Requested to conduct seminar on Automation & Robotics	Organized " Roadshow on Industrial Automation & Robotics" in association with KEGEC Ghaziabad	23/12/2016	2016-17
2	Gyandeep Trivedi	Requested for Professional membership	Membership of IITE offered on the foundation day of IITE by holding event on theme "SWACHH BHARAT -SUNDER BHARAT"	27/01/2017	
3	Gourang Upadhyay	Requested to conduct classes for technical preparation for placements in core companies	The additional classes were introduced in time table to prepare students for placement drives.	30/01/2017	
4	Kartik Malviya	Electric Fixtures are not working properly	All the fans and lights were checked and defective parts were replaced	02-03-2017	
5	Jaideep Bhojak	Requested for soft skills training	LifeSkills training conducted by GTT and NASSCOM Foundation	02-10-2017	
6	Tejasv Mehta	Requested for expert lecture and workshops	A workshop organized on " Advances in MEMS & Robotics in Manufacturing Industries" by inviting Dr MP Poonia, Vice Chairman, AICTE	09-02-2017	2017-18
7	Manthan Joshi	Requested for a Technical Quiz Competitions	Organised by hosting Mahindra Auto Quotient Season 9	18/01/2018	
8	Uttam Sharma	Water cooler is not working	Electrician informed immediately, and repaired promptly	05-10-2018	
9	Puneet Jhotha	Need to change Door closures of washroom	Technician informed immediately, and repaired promptly	17/06/2018	2018-19
10	Dhananjay Paliwal	The students of III year want to use ME-Workshop lab in extra hours independently for their project work. (ATV & HVC)	Permitted to do their project work in workshop.		
11	Lala Rebari	Extra coaching class for tough subjects	Decided to conduct extra coaching for tough subjects	02-08-2019	
12	Pankaj Paliwal	Medical facilities and a medical room must be there	Pantry room was altered with all the medical tablets bandages and dettol	24/03/2019	
13	Lokendra S Jhala	Night study in hostel itself for all the Hostellers.	Permitted if they pass in all terminal exams.	15/04/2019	
14	Sanjay Patel	Labs cleaning	Cleaning staff was assigned for labs	16/04/2019	
15	Shashvat Ghosh	Online class time table must be scheduled in morning	Faculties were strictly advised to adhere to the time table timings and Lectures were adjusted till 12:00 noon	23/07/2020	
16	Sohan Singh Sisodia	Online notes requirement for proper study	Google classrooms were created for all the subjects and faculties were asked to upload all the lecture videos and notes on it. Later on contents have been uploaded on LMS portal	08-06-2020	
17	Vaibhav Bhardwaj	Special coaching for backlog students	Decided to conduct special coaching to clear the arrears for all years.	09-10-2020	
18	Sankalp Nagda	The students of III year want to use ME-Workshop lab in extra hours independently for their project work. (Co-kart)	Permitted to do their project work in workshop.	23/11/2020	

  
 Head of Department  
 2019-20  
 JAWAHAR NIPUN INSTITUTE OF TECHNOLOGY