

Course Curriculum

After each module, there will be an assessment of the topics covered within the module to move to the next module



Salesforce Administrator

No.	Module	Sessions
1	Introduction - Salesforce	Introduction to Cloud Computing
		Salesforce Platform Fundamentals
		Exploring Salesforce Org (Hands-On)
2	Salesforce Objects and Field Types	Salesforce Data model, objects, Fields, Tabs
		Relationships, Page Layouts, Record Types
		App Exchange introduction and overview
3	User Management	Salesforce Data model, objects, Fields, Tabs
		Relationships, Page Layouts, Record Types
		App Exchange introduction and overview
4	Creation of Custom App	Salesforce Data model, objects, Fields, Tabs
		Relationships, Page Layouts, Record Types
		App Exchange introduction and overview



Salesforce Administrator (Contd...)

No.	Module	Sessions
5	Salesforce Security Model	Salesforce Security Model and its Levels
		Object Level & Field Level Security
		Record Level Security
6	Salesforce Automation Tools	Formulas & Validation Rules
		Workflow Rules & Process Builder
		Flows & Approval Process
7	Reports and Dashboards	Salesforce Reporting
		Dashboards in salesforce
		Sharing of Reports & Dashboards
8	Data Management in Salesforce	Data Handling Process in Salesforce
		Import & Export wizard, Data loader
		Workbench for Data Management
9	Deployment Process in Salesforce	Understanding Environments
		Deployment using a change set
		Different Deployment Tools